

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4911871
<b>Application Number:</b>	10673103
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2319
<b>Title of Invention:</b>	Method and apparatus for assessing the status of work waiting for service
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<b>Customer Number:</b>	48500
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 180
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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_11.pdf	430230	yes	5
			5fe62b0d0c4e12618b3af9304da47e101e52e5bb		
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Information Disclosure Statement Letter		1	3	
	Information Disclosure Statement (IDS) Filed (SB/08)		4	5	
Warnings:					
Information:					
2	Foreign Reference	EP1246097A1.pdf	691721	no	15
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Warnings:					
Information:					
3	Foreign Reference	JP2002297900A.pdf	984632	no	17
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Warnings:					
Information:					
4	Foreign Reference	JP7005907A.pdf	470521	no	9
			35e051a4d3525f53478216e925798187710a9d1c		
Warnings:					
Information:					
5	NPL Documents	Eder_Time_Management.pdf	883305	no	20
			6972416de95daa46ad2195912afe527190ee7416		
Warnings:					
Information:					
6	NPL Documents	Evenson_Effective_Call_Center_Management.pdf	2799137	no	27
			111b8fc617fb338dd478cda91ca6ac31b0f41863		
Warnings:					
Information:					
7	NPL Documents	Judge_Agent-enhanced_workflow.pdf	607616	no	7
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Warnings:					
Information:					

8	Fee Worksheet (PTO-06)	fee-info.pdf	30089	no	2
			5f016984bbb2bb601737b5b52a3175380aef9c76		
<b>Warnings:</b>					
<b>Information:</b>					
			<b>Total Files Size (in bytes):</b>	6897251	
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